



POLICY NAME:	Website Privacy Policy
SECTION:	Information Technology
EFFECTIVE DATE:	September 1, 2021

PURPOSE

This privacy policy has been compiled to better serve those who are concerned with how their Personally Identifiable Information (PII) is being used online. PII, as described in U.S. privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect, or otherwise handle your Personally Identifiable Information as you access and interact with our website.

What personal information do we collect from the people who visit our website?

When contacting us, as appropriate, you may be asked to enter your name, email address, phone number, job title, company name, or other details to help you with your experience.

When do we collect information?

We collect information from you when you fill out a form or enter information on our site.

How do we use your information?

We may use the information we collect from you when you register, sign up for a publication, respond to a survey or communication, browse the website, or use certain other site features in the following ways:

- To allow us to better respond to your customer service requests.
- To send periodic emails regarding your work with us or other products and services.
- To follow up with you after correspondence (email or phone inquiries or website contact forms)

How do we protect your information?

- We do not use vulnerability scanning and/or scanning to PCI standards.
- We only provide information. We never ask for credit card numbers.
- Any financial information entered on our donation page is collected, stored, and processed by Bloomerang, a PCI-compliant donor management program. MCH never has access to your credit card or banking information.
- We use regular malware scanning.
- Your personal information is contained behind secured networks and is only accessible by a limited number of persons with special access rights to such systems and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.
- We implement a variety of security measures when you enter, submit, or access your information to maintain the safety of your personal information.

Do we use cookies?

We do not use cookies to collect any PII. We use cookies and tracking features only for monitoring website efficiency, improving user experience, and tracking the efficacy of our marketing efforts.

You can choose to have your web browser warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since every browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

If you turn cookies off, some of the features that make your site experience more efficient may not function properly.

Third-party disclosure

We do not sell, trade, or otherwise transfer your PII to outside parties unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when its release is appropriate to comply with the law, enforce our site policies, or protect our or others' rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third-party links

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Google

Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users:

<https://support.google.com/adwordspolicy/answer/1316548?hl=en>.

We have not enabled Google AdSense on our site, but we may do so in the future.

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control.

The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old.

Fair Information Practices

The Fair Information Practices Principles form the backbone of privacy law in the United States, and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to complying with the various privacy laws that protect personal information.

To be in line with Fair Information Practices, we will take the following responsive action should a data breach occur:

We will notify you via email within seven business days.

We also agree to the Individual Redress Principle, which requires that individuals have the right to legally pursue enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not only that individuals have enforceable rights against data users but also that individuals have recourse to courts or government agencies to investigate and/or prosecute non-compliance by data processors.

CAN-SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address to send information, respond to inquiries, and/or other requests or questions.

To be in accordance with CAN-SPAM, we agree to the following:

- Not use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance if one is used.
- Honor opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can email us at contact@moconnectionsforhealth.org, and we will promptly remove you from all correspondence.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

Missouri Connections for Health

601 W. Nifong Blvd., Ste 3A

Columbia, MO 65203

contact@moconnectionsforhealth.org

REVISION #	1.0	REVISION DATE	10/5/2023
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